**Appendix 3 – Change Programme Overview**

*Notes*:  *All programmes/projects have initiated since Jan 2022 onwards (with the exception of those highlighted in grey, which initiated prior to Jan 2022).*

| Ref | Programme | Prog Status | Programme Overview | Key Projects & Workstreams |
|---|---|---|---|---|
| 1 | **Birkenhead Commercial District (BCD)** | *DELIVERY* | As part of Wirral's bold and ambitious regeneration programme, development of Mallory and Irvine buildings.  Relocation of staff into Mallory building, enabling the rationalisation of our estate and supporting new and improved ways of working. | 1. Mallory Building Fit-out CAT B<br>2. Operational Delivery (Decant/Install/Readiness)<br>3. Organisational Delivery (People/Policy/Comms)<br>4. Commercial Letting<br>5. Archives, Records Management, Data Centre |
| 2 | **Enabling Service Review (ESR)** | *DELIVERY* | Review of enabling services to support an ambitious and efficient council where our systems, processes and people are working as one to deliver effective and accessible services for the residents, businesses and communities of Wirral. | 1. Strong Corporate Core<br>2. Digital, Data & Technology<br>3. Customer Journey |
| 3 | **Digital: Infrastructure & Foundations** | *DELIVERY* | Upgrading and transforming Council's IT infrastructure, ensuring system compliance and security whilst also building the foundations for Digital transformation. | 1. Server 2012 Migration<br>2. 4 Me (MPF)<br>3. Windows 11<br>4. (Horti) Machine Maintenance System<br>5. Sharepoint<br>6. Regulatory & Environmental Services Replacement System (RESRS)<br>7. Customer Access Solution (CAS)<br>8. Enterprise Resource Planning (ERP)<br>9. ModGov |

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| **4** | **Waste & Street Cleansing Review** | *DELIVERY* | Thorough evaluation of the service delivery options available for waste collection and street cleansing in Wirral, which will provide a reliable, efficient and cost-effective service to all residents, businesses and visitors. | 1. Business Case Development<br><br>*(future phases/projects/workstreams to follow)* |
| **5** | **Childrens Transformation Programme** | *SOME PROJECTS IN DELIVERY, PROGRAMME SCOPING* | To maximise the universal offer and promote the welfare of all children and young people in the borough, by effectively developing relationships with education settings, health providers, and community organisations, across the existing four localities footprint. | 1. Theme 1: SEND Improvement<br>2. Theme 2: Family Help/Families First for Children<br>3. Theme 3: Care<br>4. Theme 4: Education Provision/Business<br>5. EYES (Liquid Logic) system implementation<br><br>*(some projects in scoping across 4 key themes)* |
| **6** | **Adults Social Care Transformation** | *SOME PROJECTS IN DELIVERY, PROGRAMME SCOPING* | To develop new, innovative, and integrated target operating models of social care which will support adults and older adults, families and carers health, wellbeing, and to live well independently in their communities. | 1. CQC Assessment & Assurance<br>2. 3 Conversations<br>3. Community Care Market Transformation<br>4. Technology Enabled Care<br>5. All Age Disability (AAD) Strategic Framework<br>6. Reablement<br>7. Extra Care Housing (5 Housing Schemes) |
| **7** | **Active Wirral** | *SOME PROJECTS IN DELIVERY, PROGRAMME SCOPING* | Transforming a number of Neighbourhood services to promote independence and healthier lives, delivering better outcomes for residents through more efficient and effective services. | 1. Floral Pavilion - Future Model<br>2. Sports & Physical Activity Transformation<br>3. Facilities & Site Development<br>4. Libraries - Future Model<br><br>*(some projects in scoping)* |

| 8 | Corporate Property | *SOME PROJECTS IN DELIVERY, PROGRAMME SCOPING* | Implementation of a new, corporate landlord model and delivery of our asset strategy. | 1. Corporate Landlord Model<br>2. Birkenhead Town Hall<br>3. Wallasey Town Hall<br>4. Hamilton Building Decant<br> *(some projects in scoping)* |
|---|---|---|---|---|
| 9 | Neighbourhood Model | *DELIVERY (P'SHIP)* | The Wirral Neighbourhood Model is a community led initiative to reduce increasing health inequalities across Wirral, moving from focusing on ill health to promoting wellbeing. The model is a collaboration between our community leaders, residents, the NHS and Local Authority to promote a bottom-up approach driving change within individual neighbourhoods that focuses on the needs of each area. The aim of the model is to improve Wirral residents' health through a community led approach. | 1. Neighbourhood Trailblazers<br>2. (Phased) Place Neighbourhood Groups |